

TAKE YOUR WAN PERFORMANCE TO THE NEXT LEVEL

GyroScope WAN

GyroScope WAN Managed Services help you improve performance and availability of your mission-critical applications, protect your business processes and assets, and keep your network - and your business - up and running.





Why Don't You Run Your Company, Not Your Network.

Capital, resources and time are getting tighter every day. To become a business success, you need to be focused, agile, and adapt quickly. You don't have the time to keep track of complex devices or engage your staff to monitor your network. There are easier, more efficient and more cost-effective solutions.

Meet GCOMM's GyroScope WAN Managed Services

GCOMM's GyroScope for WANs provides a comprehensive suite of managed services that include remote monitoring, management, control and reporting. GyroScope for WANs successfully helps in reducing IT costs and increasing business productivity through monitoring your business WAN to deliver a reliable and consistently high level of service.

Is Managed WAN right for you?

Managed WAN services are ideal for businesses that need to focus on more pressing needs than network monitoring and management.

GyroScope Managed WAN services are right for you, if you...

1. Have multiple office locations connected via CloudLuxe Connectivity.
2. Do not have the skills to manage complex WAN equipment.
3. Want a team of qualified engineers to support your WAN proactively.
4. Want a single point of contact and accountability for your WAN.

You Need a Trusted Partner to Run Your Network

GyroScope for WANs is a proven managed service that reduces IT support costs, improves network performance and increases productivity through centralised, proactive monitoring, management and optimisation of your WAN infrastructure. By allowing a trusted partner like GCOMM to manage your network assets, you can control CapEx and staff levels, leaving you free to focus on your key business goals.


For over 15 years businesses have engaged GCOMM to monitor and manage their WAN devices. Managing networks is our business. We can help you understand the core elements driving your communication networks and implement a strategy to improve reach, performance, capacity, and reliability.


Proactive. Reliable. Experienced.


Whatever your choice is, GyroScope for WAN will be proactive; monitoring and alerting problems even before they occur. Our engineers are real tech wizards – from setting up, maintaining and making remote configuration changes to your WAN, our team will be responsible your entire WAN, they will keep your business up and running like an invisible pair of hands.


Peace of Mind Is Good for Business


Our people, expertise and tools can help you evaluate your existing resources truthfully and incorporate emerging technologies. This unique combination of expertise, comprehensive reports, consultative advice and dedicated account management, makes GyroScope for WANs a better way to manage your network.


 **Keep an eye on your systems at all times.** Our reporting tools enable you to stay up-to-date on the health and performance of your network, firewalls, servers and equipment, all backed up by our Peace of Mind SLAs.



 **Prevention of network problems and failures.** Through early detection, we can work to resolve many issues before they can affect your network and your employees' productivity.

 **Focus on your business** We are your network watchdog, enabling you to focus on your core business activities instead of managing a network or its problems.

 **Enhanced Performance of Your Mission-Critical Business Applications.** Gyroscope Managed WAN Services allow you to allocate your internal IT resources more efficiently by focusing them on your business applications rather than on day-to-day network support activities.

 **Increased productivity.** Continuous insight into your WAN lets us reduce the business impact of link or router failure by shortening the time to issue resolution.

 **Lower Total Cost of Ownership.** Every minute of reduced network downtime can translate to cost savings, and an improved TCO. Soft or hidden costs, such as diminished brand equity and employee productivity should also be part of the evaluation.

 1300 221 115
 www.gcomm.com.au

Take Your WAN Performance to the Next Level

GCOMM's Gyroscope WAN management solutions, supported by industry-leading service level agreements, can help you improve performance and availability of your mission-critical applications, protect your business processes and assets, and keep your network – and your business – up and running.

External WAN management can help small businesses achieve the same level of service and security as a much bigger company, without the price tag that comes with in-house staffing and duplicated hardware. For large companies, external WAN management means improved efficiency resulting in multiple quantifiable benefits for your organisation.

Gyroscope WAN managed services are offered at two different levels: **Sensor** and **Luxe**. Here's an overview of the offering:



Gyroscope WAN Service Specifics	Sensor	Luxe
Remote Management & Monitoring "Software as a Service"	✓	✓
Proactive alerts via e-mail and SMS	✓	✓
Extended business hours monitoring (8am till 10pm)	✓	✓
Proactive troubleshooting of any Router or WAN issues	✓	✓
Router configuration included and backed up remotely	✓	✓
Ongoing router configuration changes included	✓	✓
Full featured reporting service	✓	✓
Router provided as a service	X	✓
Router warranty maintained	X	✓
Router failure replacement included	X	✓

About GCOMM

Established in 1996, GCOMM is highly experienced in the IT industry, with a proven track record of outstanding service and long term customer relationships. Specialising in the delivery of managed, enterprise grade cloud-based IT services to medium and large sized enterprises with multiple office locations, GCOMM is a multi-award winning technology company headquartered in Queensland, Australia.

Get one month for free

Sign up for our special Gyroscope WAN offer and receive 13 months of services for the price of 12.

[Sign up now](#)



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Learn More

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can benefit your business, visit
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