

EVERYTHING YOU NEED TO KNOW ABOUT YOUR NETWORK



CloudLuxe

NETWORK ASSISTANT

CloudLuxe Network Assistant is a remote monitoring and management software platform that provides IT managers the software tools to gain complete insight into the business' LAN and WAN.





With CloudLuxe Network Assistant, you always know what is going on with your critical applications, servers and network devices.

Optimise your business' operations

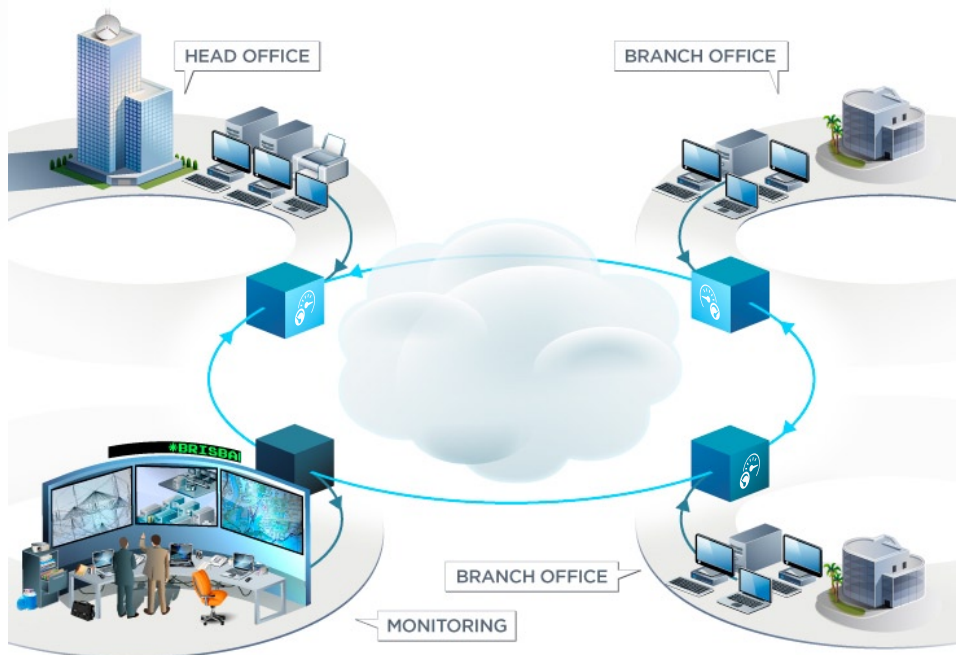
Motivated by rules of the globalised marketplace where products and services are increasingly commoditised and growing regulatory compliance, companies of all sizes are streamlining their business processes. The task is anything but easy: redesign, optimise and automate business process in order to achieve new efficiency, reduce capital expenditures and improve productivity.

CloudLuxe Network Assistant is an RMM (remote monitoring and management) platform that provides IT managers the software tools, which increase their insight into the company's LAN and WAN performance. CloudLuxe Network Assistant gives you the benefits of industry leading applications without the requirement to purchase licensing, servers or spend valuable time configuring a new application.

Ask yourself these questions...

1. Do you need regular reports on your network?
2. Do you want an interface that provides a detailed view of all network components?
3. Do you want to prevent network downtime before it occurs?
4. Do you need IT support but have limited resources?
5. Do you want to outsource IT maintenance & management tasks?

If your answer is yes, then CloudLuxe Network Assistant is the right solution for you.



Focus on your core business

CloudLuxe Network Assistant tools are quick and easy to install and configure. They do not require network changes and can be deployed rapidly or gradually throughout a network. An enterprise-wide deployment could begin at a poorly performing site and gradually expand to cover more and more of the LAN or WAN, resulting in the reduction of on-going IT support costs. Network Assistant minimises the operational burden of routine maintenance and support tasks through standardised, consistent and scalable automation.



MICHAEL SING LAWYERS

Michael Sing Lawyers & GNMS partnership has grown to the point where there has become a need for a highly reliable and scalable private network to interconnect both offices. Over this network they will be running active directory services, terminal servers, file & print sharing, Internet as well as other services. [Read More](#)



Recognise bottlenecks.

NA shows you your system's bandwidth usage, detects network congestion, and helps you to identify resources you need in order to ensure sufficient bandwidth capacity.



Identify trends before a business impact occurs.

NA proactively traces usage trends and responds to potential issues before they actually impact your IT environment.



Remote management.

Remotely manage and control your network and devices across multiple locations through an industry-leading, centralized dashboard, all provided as software as a service



Increased productivity.

Dramatically improve the productivity of your IT staff, enabling them to manage a larger number of devices each.



Instant reporting.

Gain instant access to a variety of network performance reports that demonstrate IT value and support a host of regulatory compliance needs.

Automate, automate, automate...

So how do we achieve this? Software tools are provided that gather information and automate routine tasks. The key is to automate the right type of routine tasks, achieve a systematic approach, and improve productivity. For example, an automation platform can replace many tedious manual in-house processes including updating patches, resetting passwords, defragmentation, application deployments, performing asset management and updating software on employees' systems, endpoint security, optional remote backup and recovery, and regulatory compliance – with auditable logs – and many other tasks.

Service Specifics	WAN	LAN
Remote Management & Monitoring Software as Service (SaaS)	✓	✓
Proactive alerts via email	✗	✓
Business Hours Phone Support	✓	✓

IT Performance Reports

The ability to quickly gather and report on vital business information is a critical part of an IT strategy for supporting business priorities.

Types of valuable IT performance reports include:

- Application compliance by application and device
- Availability reports
- Customer devices
- Detailed asset information
- Executive summaries
- Security incidents
- Notifications sent
- Patch status
- System audits
- Windows Event Log

About GCOMM

Established in 1996, GCOMM is highly experienced in the IT industry, with a proven track record of outstanding service and long term customer relationships. Specialising in the delivery of managed, enterprise grade cloud-based IT services to medium and large sized enterprises with multiple office locations, GCOMM is a multi-award winning technology company headquartered in Queensland, Australia.



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Get 30 Day Free Trial

Trial our enterprise grade, CloudLuxe Network Assistant obligation free for 30 days. Sign up to get the trial started!

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Network Assistant can benefit your
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